

132

"WELCOME TO INTERNAL MEDICINE NORTHWEST\_S AUTOMATED TRIAGE SYSTEM. PLEASE LISTEN CAREFULLY AND ENTER THE REQUESTED INFORMATION. IF YOU EXPERIENCE ANY PROBLEMS CALL (253) 272-0263.

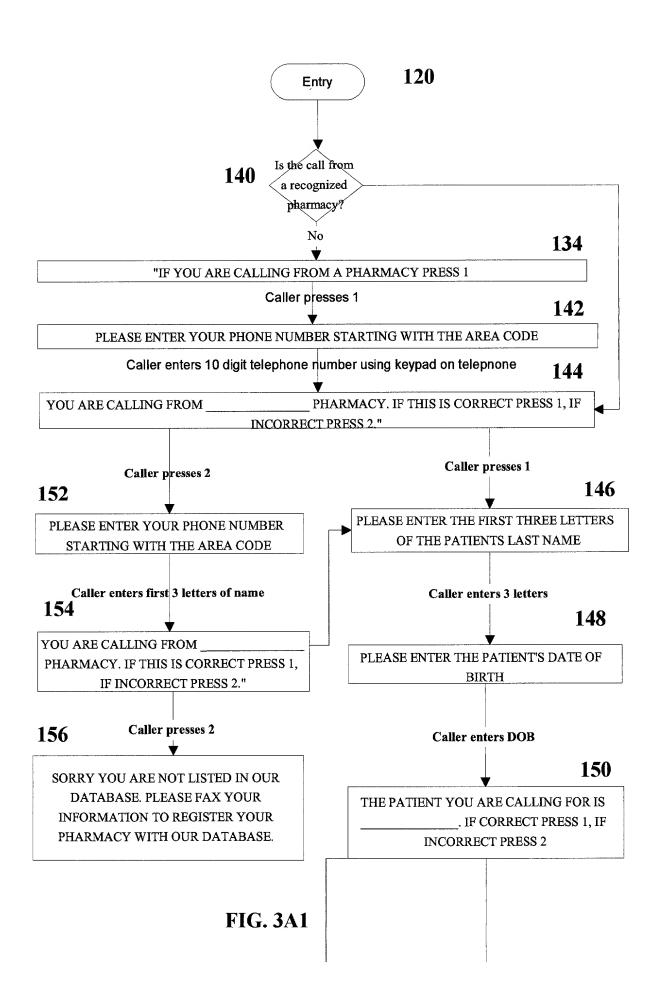
134

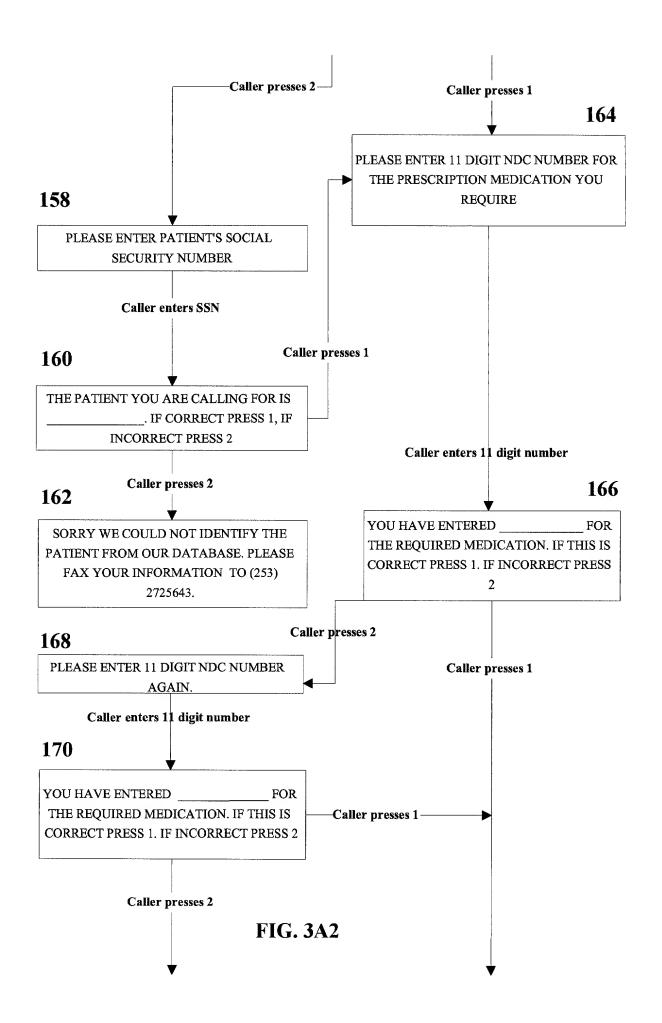
IF YOU ARE CALLING FROM A PHARMACY PRESS 1.

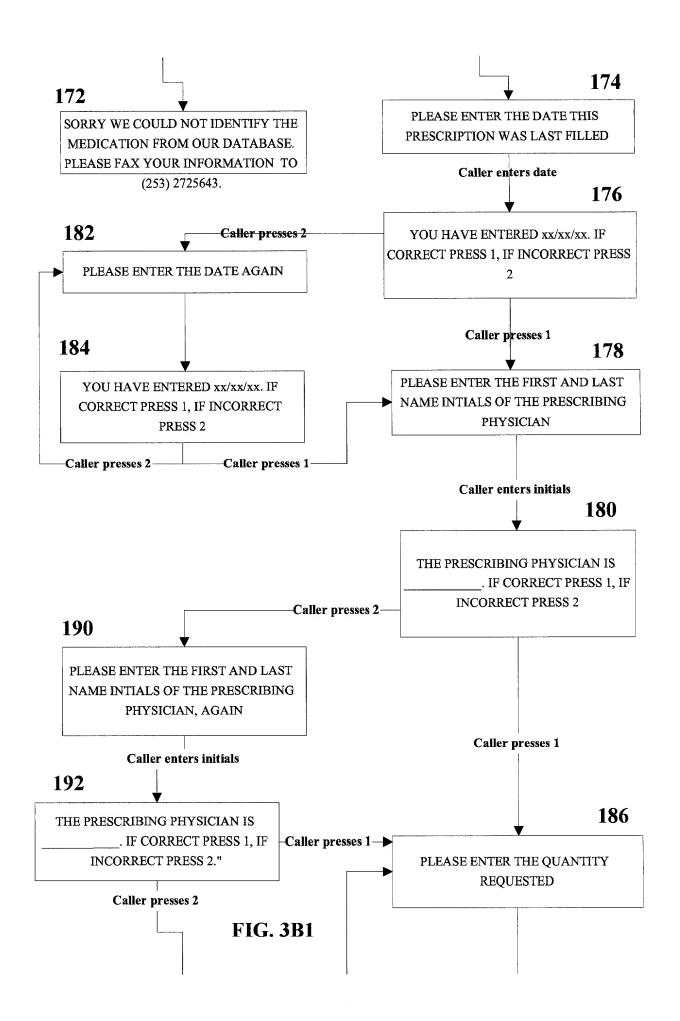
"IF YOU ARE CALLING FROM A DOCTOR\_S OFFICE PRESS 2.

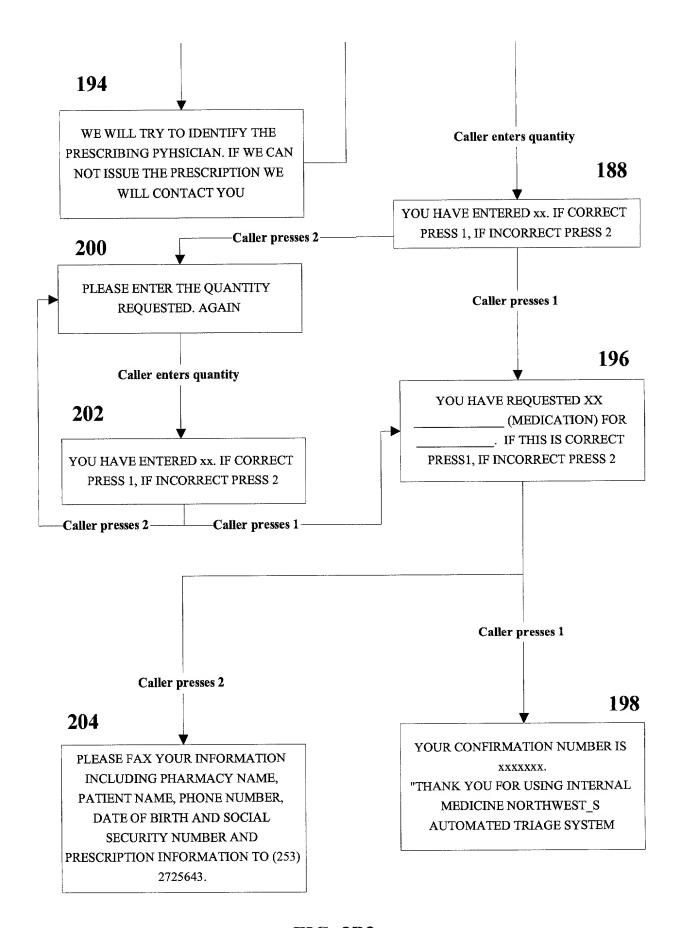
IF YOU ARE AN INTERNAL MEDICINE PHYSICIAN AND REQUIRE PATIENT DRUG HISTORY PRESS 3

User presses digit 1,2,3,or 4

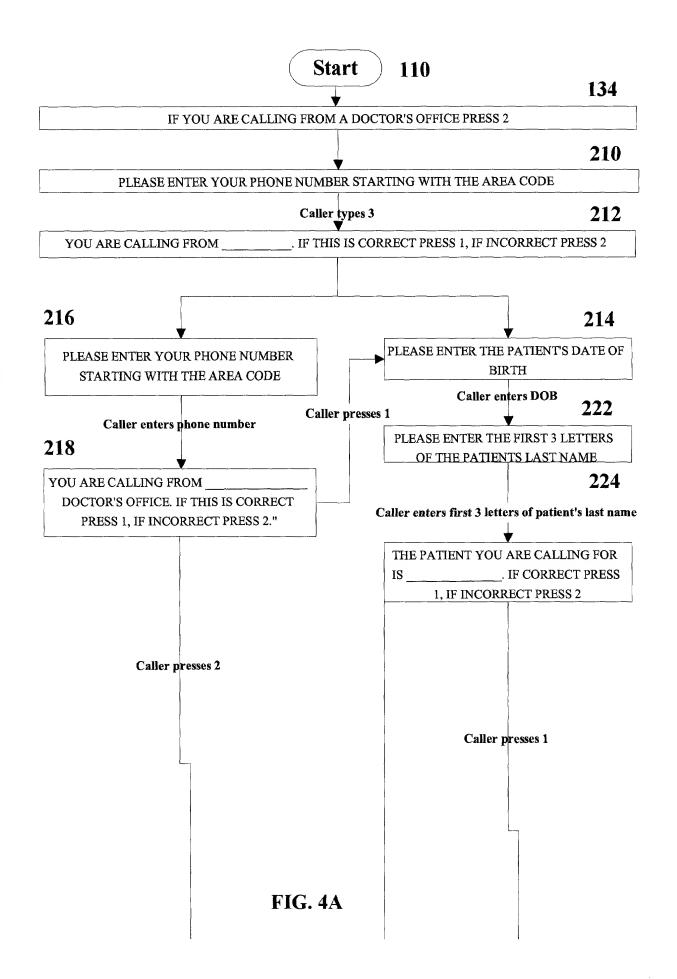








**FIG. 3B2** 



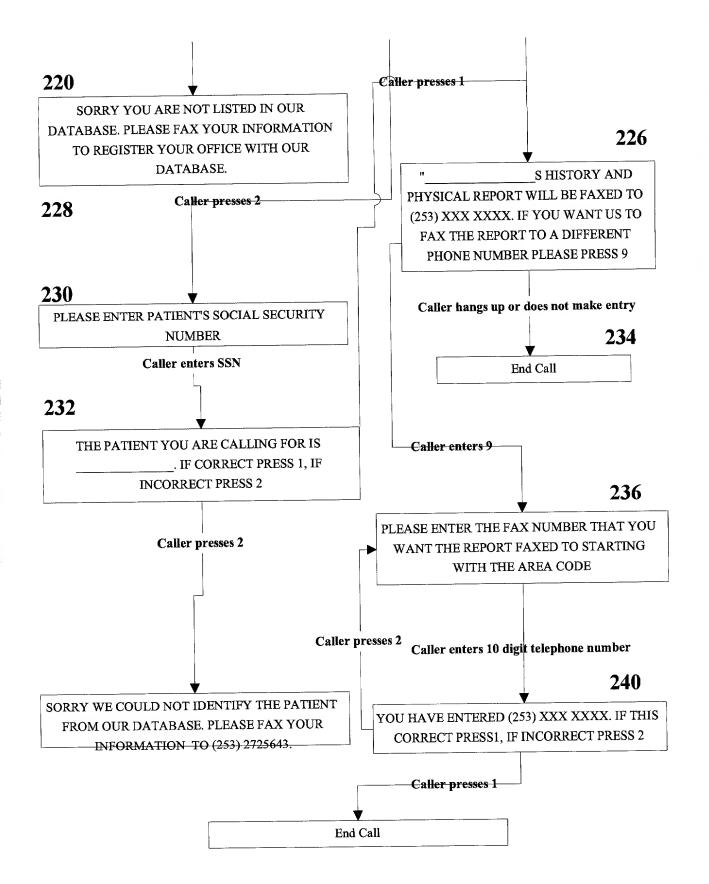
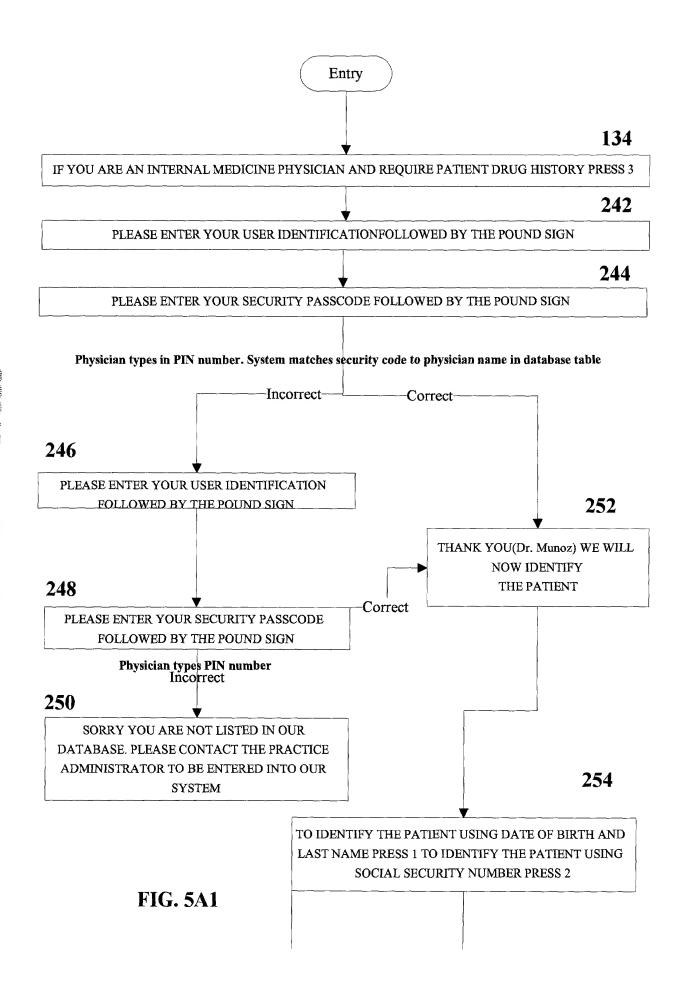
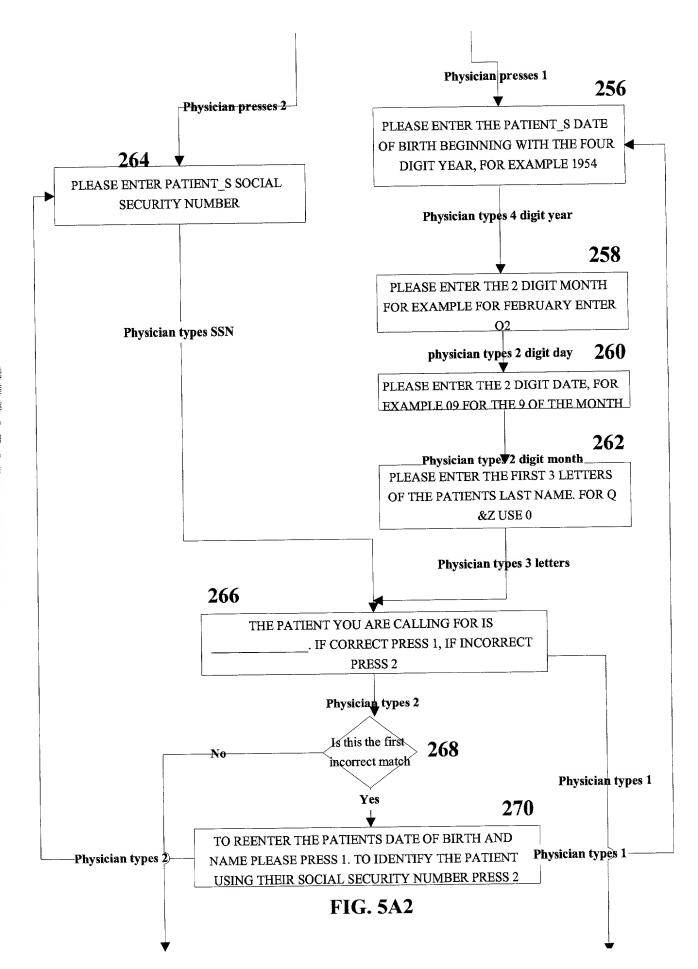
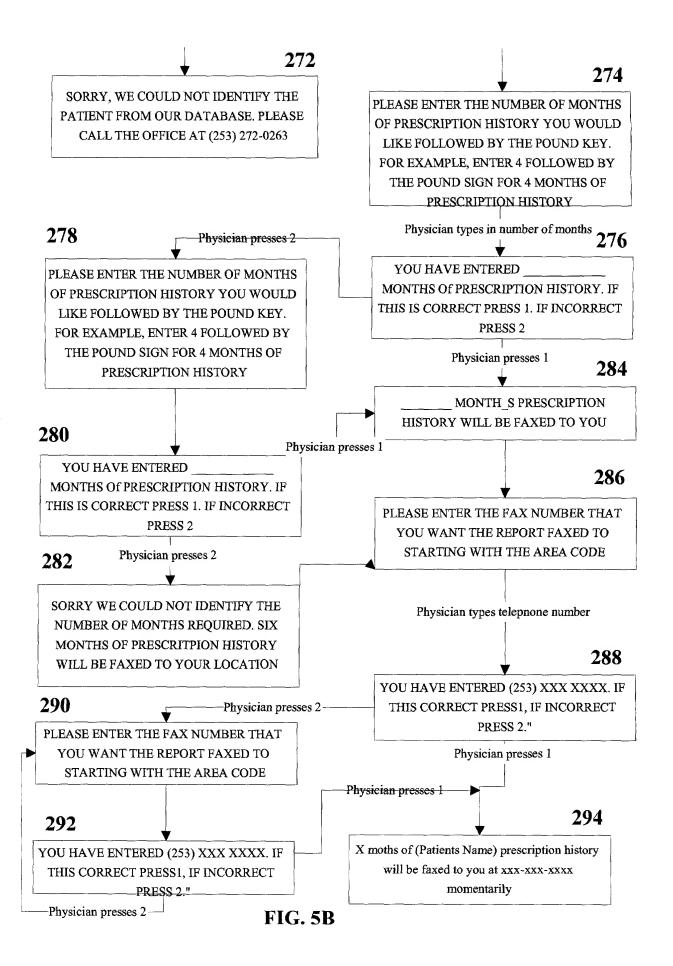


FIG. 4B







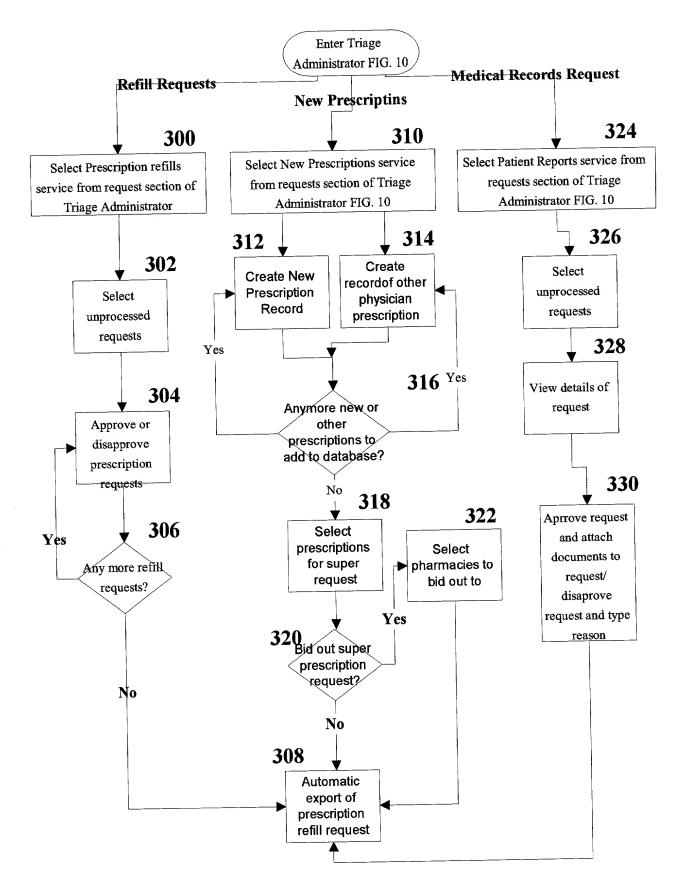
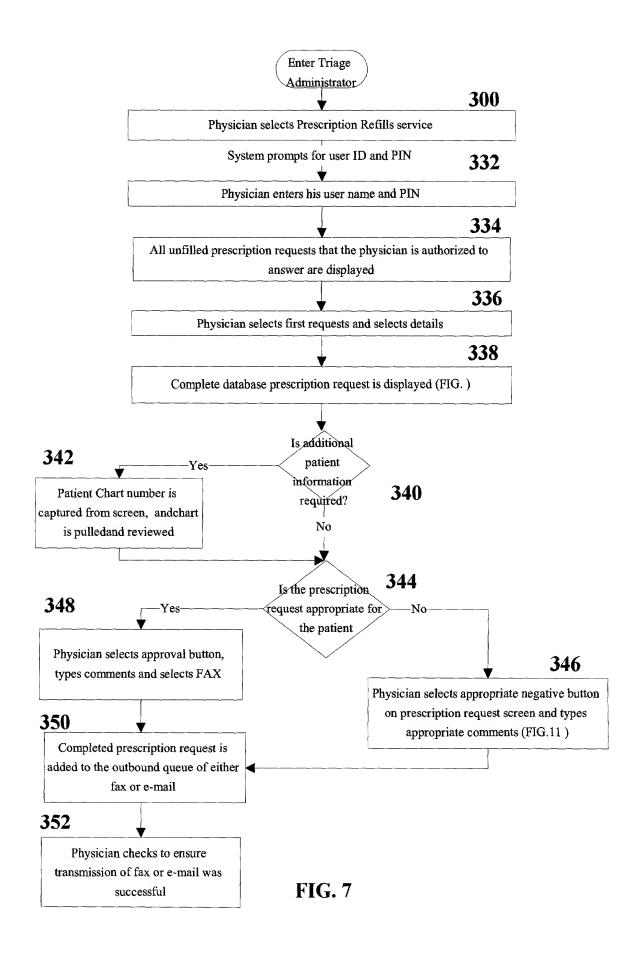


FIG. 6



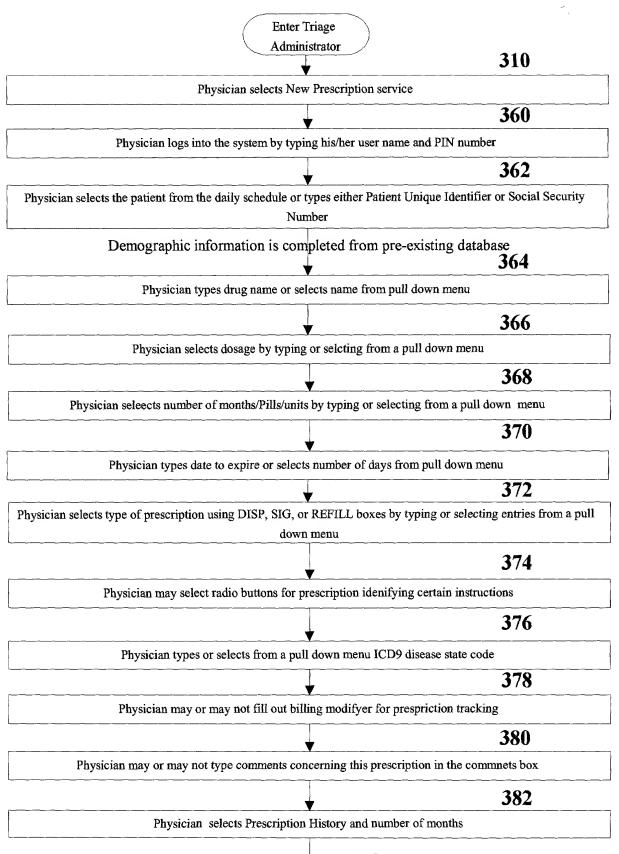
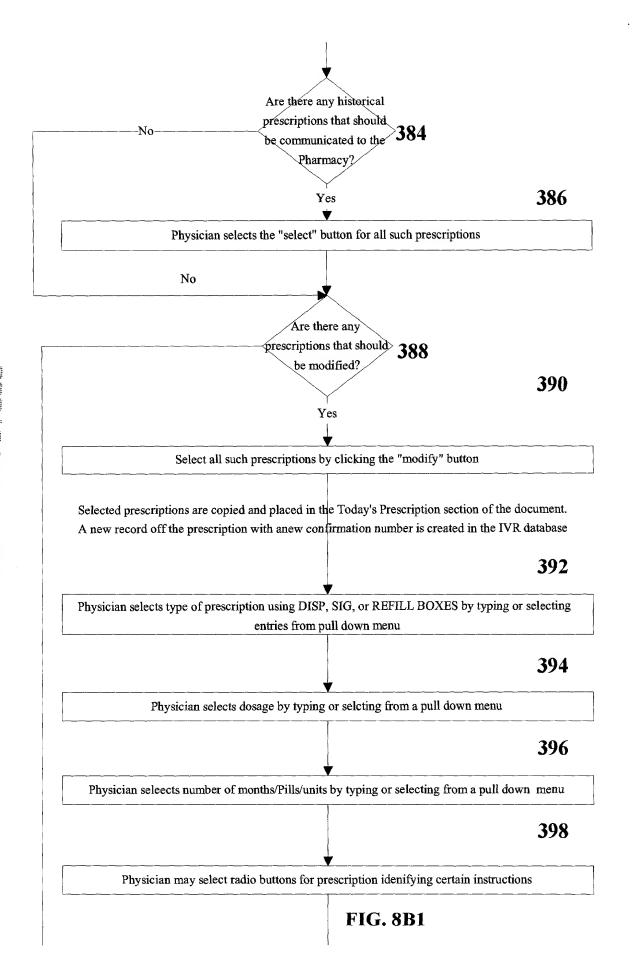
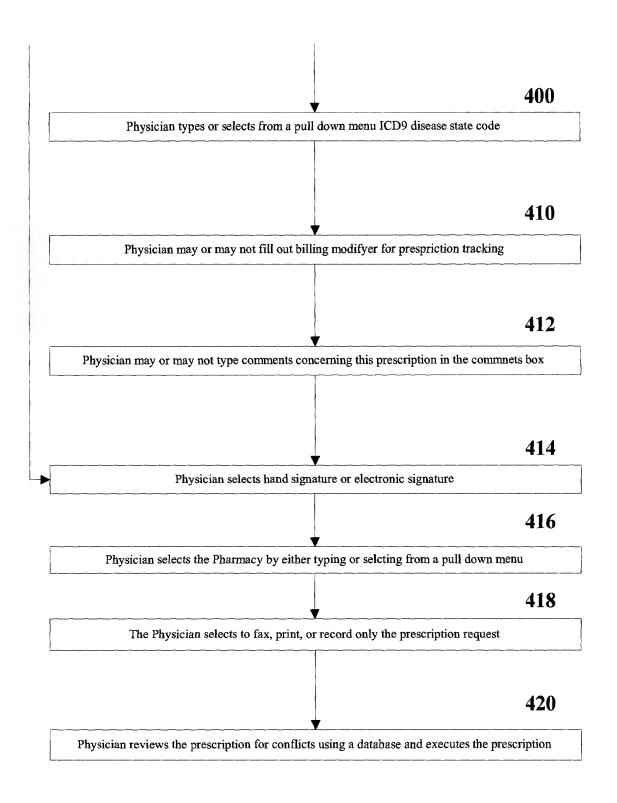


FIG. 8A





**FIG. 8B2** 

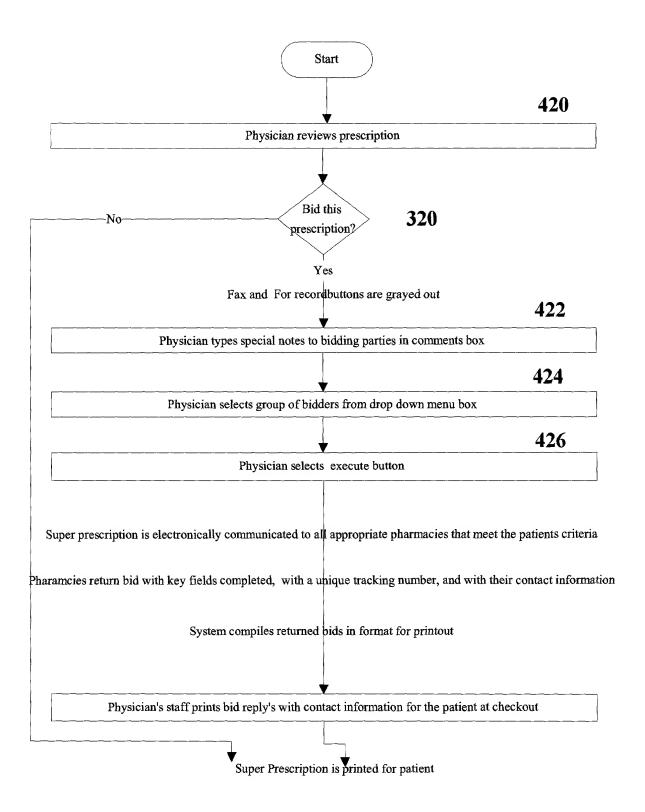
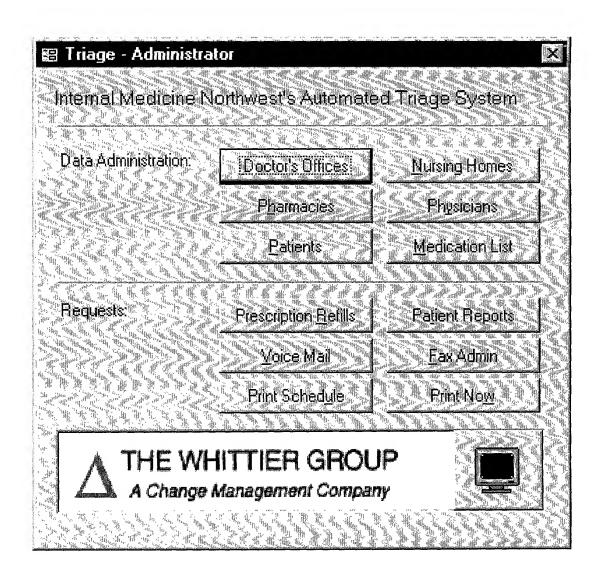
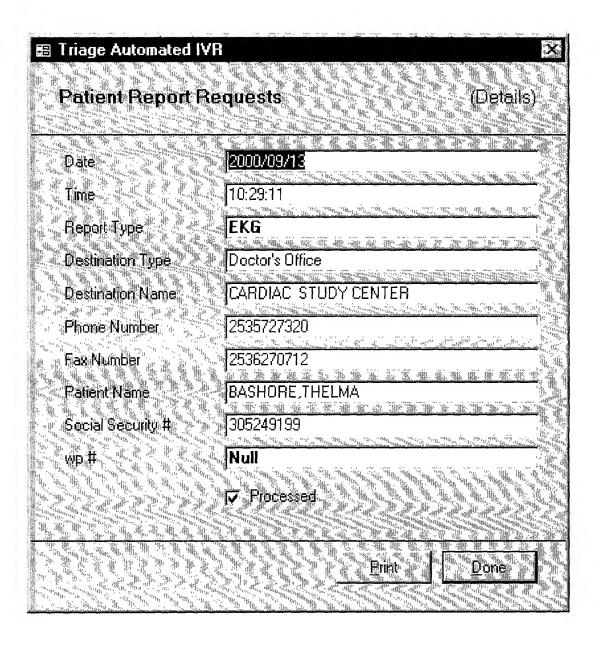


FIG. 9





Prescription Refil	l Request	(Details)
Confirmation Number Date Time Location Phone Number Fax Number Social Security # Patient Name wp# Medication and Dosage Prescribing Physician	1999/04/19   1999/04/19   23:56:09   RiteAid Pacific   2534748500   2534740253   542185330   ALEXANDER, JANICE   2 MG \ COUMADIN   Benjamin, Sabrina	Processed Fax Reply  Processing Staff:  RF X 3 karen  Date: 1999/04/20 Time 02:26:43  Comments:  If x 3  Approved  Patient must schedule an appointment  Patient is not on this medication or medication is not appropriate
Quantity  Last Refil Date	100	Our physicians do not treat this patient  We will call you in reference to this request

